CLEAN

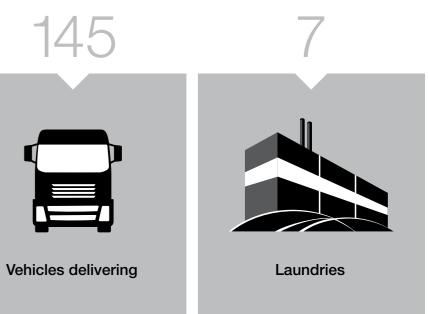
LINEN & WORKWEAR

WELCOME TO CLEAN

CLEAN is the UK's leading laundry companies providing professional linen and workwear rental services.

Continuous investment in our people, modern facilities, the latest equipment, cutting edge technologies and our transport fleet ensures the consistent delivery of high quality textile products and services to our customers.







By Appointment to Her Majesty The Queen Launderers and Dry Cleaners



CLEAN OVERVIEW

Our mission:

Working from our foundation of excellence we enable the delivery of:

- > A safe workplace for all
- Excellent customer service
- > Motivated and inspired people
- > Caring for our people, customers,

Our core values:

we do:

- > We recognise that we can always improve
- > Being responsible



Total Customers

Embedded in everything

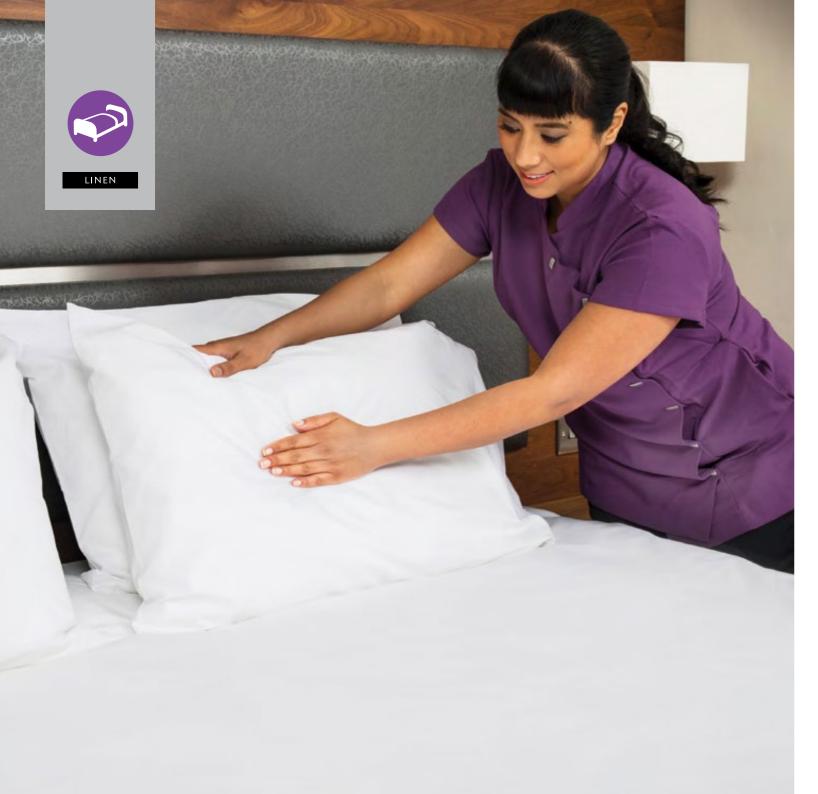
> Honesty and integrity > Everyday excellence suppliers and the environment



"It's CLEAN's quality of service, integrity and most importantly the people who work for us that sets CLEAN apart"

Kevin Godley, CEO

Our vision: To be the best textile services provider



LINEN RENTAL SERVICES

CLEAN provides a high-quality service to the hotel and hospitality sector. With over 130 years' experience, we understand how important it is that the service we offer enhances your customers' experience, whilst meeting the commercial and operational needs of your business.

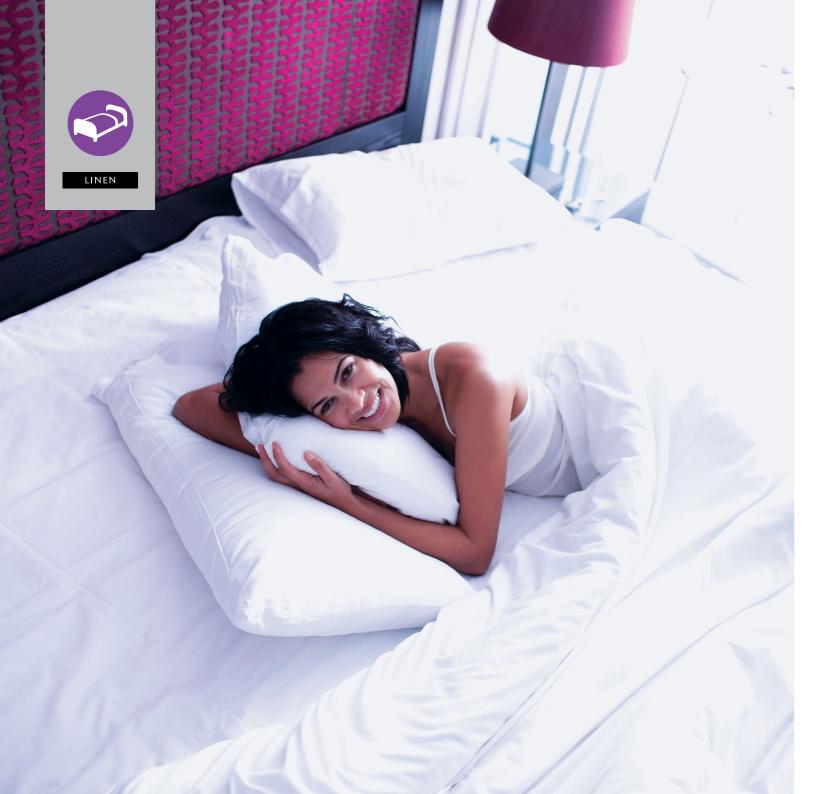
First impressions are lasting impressions. This is particularly true as guests enter their rooms for the first time. The cleanliness and presentation of bed linen and towels is paramount. We don't just collect used linen and return it clean; we provide a consistent first class service.

Reach 2,500+



Linen Customers

"We have a good partnership with CLEAN over the years we've built up great relationships with the team. They can cater to very bespoke needs for instance we've just entered into a pool stock of 350 thread count linen which is unheard of in the industry, something no other company out there will do" Cesaltina De Andrade, Edwardian Hotels London



LINEN RENTAL SERVICES

All linen and towelling is designed and manufactured to the highest specifications. We maintain these standards by continually investing in new stock.

Products suited to every customer

The perfect balance between luxury and affordability, our Lucia range with its 130 thread count linen and 450gsm towelling is often the bedrock of linen services from CLEAN. This linen and towelling is popular with customers looking to give guests a clear and cost-effective service. without compromising on quality.

5 Million+



Linen items per week

Streamline linen replenishment system Streamline monitors and manages stock levels in line with occupancy, so that our customers always have the right amount of linen on the shelves. Housekeepers love the labour-saving, hassle-free and cost-effective service.

Looking for a little extra?

A variety of contemporary designs and finishes ensures our Isabella range is a favourite with 4 Star and 5 Star hotels. This cotton rich 200 thread count linen. comes in Plain Percale, Microstripe and Satin Stripe variants. With their lustrous, silky touch, these products are often requested by guests for their own personal purchase. This bed linen can be accompanied by our combed cotton 600gsm towels and 900gsm

bath mats that are soft, absorbent and strong so they look and feel great. For guests' that demand the absolute best. Exclusive to CLEAN, our Oria bed linen is made from silky soft 300 thread count 100% cotton sateen weave fabric, giving it an opulent satin like finish. The 350 thread count cotton rich sateen weave of Oria Microcheck adds an extra touch of class to any guest room. Both luxurious and delightfully smooth Oria bed linen feels fresh and cool against the skin.

"We get great reviews based upon the crisp clean linen therefore we can be confident that this positive feedback is contributing towards our guest return visits. Would I recommend CLEAN? I can sincerely say, yes."

Marcus Appleton, Deputy CEO, The Union Jack Club (290 Beds in London)



WORKWEAR RENTAL SERVICES

CLEAN offers managed workwear services that will provide employees with clean, good looking garments when they need them. We work with a wide range of businesses from catering, food manufacturing, engineering and automotive to pharmaceuticals and restaurants.

CLEAN provides a tailored, hassle-free and competitively priced workwear service. Each garment is individually barcoded which enables full tracking with a complete audit trail. Upon receipt we check carefully for any wear and make any necessary repairs before laundering. Our processing facilities all have barrier plant segregation, which provides full thermal disinfection, adhering to the British Retail Consortium Global Standards.





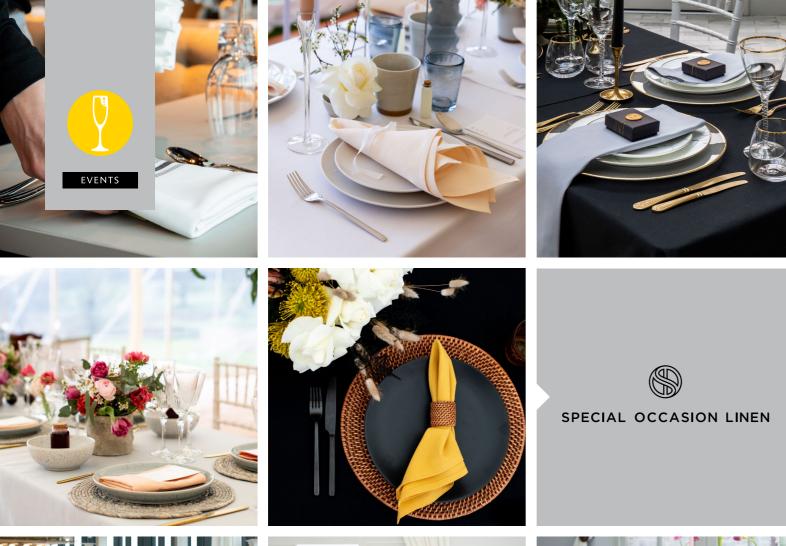
Garments washed per week

Workwear Customers

130,000+ 3,000+

"It is very difficult to attribute a value to the relationship with CLEAN - such is the extent of the benefit that it brings to HUM. Most people value supplier relationships on price, and forget the added value that a relationship such as this has on the business"

HUM Facilities Manager Honda UK Manufacturing Ltd



EVENT & CONTRACT CATERING SERVICES

When people celebrate life's good times, we like to help them put on a good show. Beautifully presented table linen plays a vital part in creating that lasting impression. Special Occasion Linen provides a quality range of coloured linen products for world famous business, leisure and sporting events, as well as for private weddings, parties and charity functions.

We can provide everything you need for the temporary hire of coloured table linen, round tablecloths and napkins, as well as accessories such as chair covers, sashes and table runners.

All of the linen is processed at a dedicated, state of the art facility and every order is carefully hand-picked ensuring the guaranteed quality of every order.

Range Flexible

Over 30 solid colours

to choose from





Sizes and shapes to suit any occasion







"I would just like to say, on behalf of myself and Fosters, that we truly appreciate the service and efforts provided by yourself... we were extremely impressed with the ease and comfort of service provided by you."

Office Manager, Fosters Event Catering

WHY CHOOSE CLEAN?

CLEAN provides professional linen and workwear laundry solutions on which your business can rely.

Technology

CLEAN has introduced the latest innovations and technology across all aspects of the business. These range from high-tech barcoding and tracking the movement of linen items by RFID, to sophisticated vehicle tracking, telephony and IT-based solutions.

- > Barcoding ensuring garments stay personal to the wearer
- > Linen electronically RFID tagged
- Movement of a single item tracked from start to finish
- Efficient routing and vehicle utilisation
- > Audit control and management reporting

Facilities

CLEAN continually invests in the latest equipment and infrastructure, incorporating best in class practices and procedures. This allows us to provide excellent customer service that is both flexible and resilient.

> Latest technology and innovations > Spare capacity for contingency

- Strategically located laundries
- > Ability and capacity to support one another
- > Highly skilled technical personnel

Service continuity

Laundry service provision is critical for many companies. CLEAN has the structure and processes in place to ensure that continuity of service is maintained at all times. Business resilience is achieved through strategic risk management and procedures that enable CLEAN to quickly address any disruption whilst maintaining continuous service.

- > Full emergency back up
- > Dual fuel facilities
 - > Emergency boiler capacity
- > Alternative water supplies
- > IT backup systems

People

CLEAN employ a multi-disciplined and experienced senior management team. CLEAN values diversity and celebrates each individual's contribution: this inclusive culture

has created a strong, dynamic and innovative organisation. Our CLEAN Academy leadership and training programmes build the capabilities needed to deliver real and lasting results for customers.

- > Dedicated Account Managers
- Empowered proactive employees
- > Customised training and development programmes
- Proactive and responsive to changes in business needs

"CLEAN has a refreshing approach to linen rental and laundry services; they start by identifying the key service issues at the outset, and then put a plan in place to address them. Our account manager is brilliant at devising solutions that help us provide a better service to our customers."

Erika Baldyskaite, Head Housekeeper Old Thorns Golf & Country Estate

recognised certification. These standards and accreditations support the values and needs of our customers.









Her Majesty The Queen Launderers and Dry Cleaners





As a professional service provider, business procedures are audited externally and endorsed by









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